

RESOURCES AND CONTACTS

Division 2 – District 3: Greene County (Town of Snow Hill)

1629 Highway 258 South

Kinston, NC. 28504

8:00 a.m. to 5:00 p.m., Monday through Friday

Phone: (252) 527-0053

North Carolina Department of Transportation

Customer Service Office

1-877-DOT-4YOU (1-877-368-4968), (919) 733-3109 or NCDOT homepage

<http://www.ncdot.org/public/contactus/customerserviceoffice.html>)

Secretary of Transportation

1501 Mail Service Center

Raleigh, NC 27699-1501

(919)733-2520

Board of Transportation Member

Current contact information for the Board of Transportation may be accessed from the NCDOT pages: <http://www.ncdot.org/about/board/agenda.html> for events or agendas, meeting minutes and related directories or <http://www.ncdot.org/download/about/board/boardDirectory.pdf> for the board members, or by calling the Customer Service Office number listed above.

Division of Highways

Division specific contact information can be found at <https://apps.dot.state.nc.us/dot/directory/> by clicking the Search by Org option.

Division Engineer

Contact the Division Engineer with general questions concerning NCDOT activities within each Division; information on Small Urban Funds.

Division Construction Engineer

Contact the Division Construction Engineer for information concerning major roadway improvements under construction.

Division Traffic Engineer

Contact the Division Traffic Engineer for traffic related information, including high- collision locations.

District Engineer

Contact the District Engineer for information regarding Driveway Permits, Right of Way, Encroachments, and Development Reviews.

County Maintenance Engineer

Contact the County Maintenance Engineer regarding any maintenance activities, such as drainage and potholes.

Centralized Personnel

Transportation Planning Branch

Contact the Transportation Planning Branch with long-range transportation planning questions.
1554 Mail Service Center
Raleigh, NC 27699-1554
(919) 733-4705

Secondary Roads Unit

Contact the Secondary Roads Office for information regarding the secondary state-maintained roads.
1535 Mail Service Center
Raleigh, NC 27699-1535
(919) 733-3250

Program Development Branch

Contact the Program Development Branch for information concerning Roadway Official Corridor Maps and the Transportation Improvement Program (TIP)
1542 Mail Service Center
Raleigh, NC 27699-1542
(919) 733-2031

Project Development & Environmental Analysis Branch

Contact PDEA for information on environmental studies for projects that are included in the TIP.
1548 Mail Service Center
Raleigh, NC 27699-1548
(919) 733-3141

Highway Design Branch

Contact the Highway Design Branch for information regarding alignment for projects that are included in the TIP.
1584 Mail Service Center
Raleigh, NC 27699-1584
(919) 250-4245

Public Transportation Division

Contact the Public Transportation Division for information public transit systems.
1550 Mail Service Center
Raleigh, NC 27699-1550
(919) 733-4713

Other Departments

Contact information for other departments within the NCDOT not listed here is available at the NCDOT homepage at <https://apps.dot.state.nc.us/dot/directory/> by clicking the Search by Org option or by calling the Customer Service Office number listed above.